

**Last update:** 10-04-2025



## Grand Palladium Palace Resort Spa & Casino

|                         |                                                                                  |
|-------------------------|----------------------------------------------------------------------------------|
| <b>CATEGORY</b>         | 5*                                                                               |
| <b>ADDRESS</b>          | Avda. Francia S/n Playas De Bávaro, El Cortecito, República Dominicana, Cp 23000 |
| <b>TELEPHONE</b>        | +18092218149                                                                     |
| <b>FAX</b>              | +18092218150                                                                     |
| <b>E-MAIL</b>           | Info.puntacana@palladiumhotelgroup.com                                           |
| <b>WEB</b>              | Www.palladiumhotelgroup.com                                                      |
| <b>BUILT</b>            | 1994                                                                             |
| <b>LAST REFURBISHED</b> | 2016                                                                             |
| <b>BOARD BASIS</b>      | All Inclusive Premium.                                                           |
| <b>TYPE OF HOTEL</b>    | Holiday Resort, Events and Conferences, Family friendly .                        |



### RECEPTION SERVICES

|                   |                   |                   |
|-------------------|-------------------|-------------------|
| 24-hour service   | Check-in: 3 pm    | Check-Out: 12pm   |
| Languages spoken: | Card payment:     | Day pass*         |
| Night pass*       | Early Check In*** | Late check out*** |
| Upgrade***        | Express Check-Out | Currency exchange |
| Courtesy shower   | Customer Service  | Babysitter***     |
| Postal service    | Wake-up call      | Porter            |

**Observations:** \*Extra charge \*\*\*Extra charge & On request



### SERVICES

|                  |                    |                            |
|------------------|--------------------|----------------------------|
| Fire alarm       | Room Service 24h*  | Waiter service in the pool |
| Pool towel       | Medical service*   | Free Wi-Fi                 |
| Laundry service* | 24-hour security   | Parking                    |
| Info Tours       | Shuttle service*** | Bali Beds***               |

**Observations:** \*Extra charge  
\*\* Charges may apply  
\*\*\*Extra charge and prior reservation



### HOTEL FACILITIES

|                     |                             |                              |
|---------------------|-----------------------------|------------------------------|
| Area: 320000        | Villas 14                   | Lobbies 1                    |
| Buildings 2         | Swimming pools: 5           | Miniclub /Babyclub /TeenClub |
| Gym                 | Show cooking Restaurants: 4 | A la carte Rest.: 6          |
| Boutique•           | Bars: 15                    | Num. rooms 366               |
| Sporting facilities | Hairdresser•                |                              |

**Observations:** \*Extra charge



### ACCESS

|                       |
|-----------------------|
| Airport km: 23        |
| Taxi min: 30          |
| Approx. price USD: 35 |



### DISABLED

|                     |
|---------------------|
| Accessible rooms: 3 |
| Level access: Yes   |
| Pool Access: Yes    |



### BEACH

|                   |
|-------------------|
| Lifeguard: Yes    |
| Beach Access: Yes |
| Sand color: White |



### B. CENTER

|                    |
|--------------------|
| Banquet: 7         |
| Total Area m2: 605 |
| Max Capacity: 500  |

*The use of glass containers is prohibited by law in the beach area, drinks and food are served in plastic cups and plates.*  
**Observations:** Children must be accompanied by a responsible adult at all times. Personal loudspeakers and hookahs are prohibited.



## BARS AND RESTAURANTS

| Name                                        | Opening hours                                        | Reservation | Dress code | Location                      |
|---------------------------------------------|------------------------------------------------------|-------------|------------|-------------------------------|
| <b>Cabaret Restaurant</b>                   |                                                      |             |            |                               |
| Chic Cabaret & Restaurant**                 | Dinner :08:00pm-11:00pm                              | ✓           | ✓          | Grand Palladium Punta Cana    |
| <b>Show cooking Restaurants</b>             |                                                      |             |            |                               |
| El Behique                                  | Breakfast:07:00am-10:00am<br>Lunch :12:30pm-03:00pm  | -           | ✓          | Grand Palladium Punta Cana    |
| Las Torres                                  | Breakfast:07:00am-10:30am<br>Dinner :06:30pm-10:00pm | -           | ✓          | Grand Palladium Palace        |
| El Arrecife                                 | Lunch :12:00pm-04:00pm                               | -           | ✓          | Grand Palladium Select Bávaro |
| Poseidón                                    | Lunch :12:00pm-04:00pm                               | -           | ✓          | Grand Palladium Palace        |
| <b>A la carte Restaurants</b>               |                                                      |             |            |                               |
| La Adelita (Mexican Kitchen)                | Dinner :06:00pm-10:00pm                              | ✓           | ✓          | Grand Palladium Select Bávaro |
| Bhogali (Indian Kitchen)                    | Dinner :06:00pm-10:00pm                              | ✓           | ✓          | Grand Palladium Palace        |
| Sumptuori (Japanese Kitchen)                | Dinner :05:45pm-10:30pm                              | ✓           | ✓          | Grand Palladium Palace        |
| El Dorado (Steakhouse )                     | Dinner :06:00pm-10:00pm                              | ✓           | ✓          | Grand Palladium Punta Cana    |
| Portofino (Italian Kitchen)                 | Dinner :06:00pm-10:00pm                              | ✓           | ✓          | Grand Palladium Punta Cana    |
| First, Wine **                              | 03:00pm-11:00pm                                      | ✓           | ✓          | Grand Palladium Select Bávaro |
| <b>Lobby bars</b>                           |                                                      |             |            |                               |
| Guayacán Lobby Bar                          | 09:00am-01:00am                                      | -           | -          | Grand Palladium Palace        |
| Macao                                       | 09:00am-01:00am                                      | -           | -          | Grand Palladium Punta Cana    |
| <b>Bars in Restaurants</b>                  |                                                      |             |            |                               |
| El Dorado & Portofino Waiting Bar           | Dinner :06:00pm-10:30pm                              | -           | ✓          | Grand Palladium Punta Cana    |
| Kan Pai Waiting Bar                         | Dinner :05:30pm-11:00pm                              | -           | ✓          | Grand Palladium Palace        |
| Bamboo, Lola, Adelita Waiting Bar           | Dinner :06:00pm-10:30pm                              | -           | -          | Grand Palladium Select Bávaro |
| <b>Pool bars</b>                            |                                                      |             |            |                               |
| Samaná                                      | 10:00am-06:00pm                                      | -           | -          | Grand Palladium Punta Cana    |
| Barahona                                    | 10:00am-06:00pm                                      | -           | -          | Grand Palladium Palace        |
| Saona                                       | 10:00am-06:00pm                                      | -           | -          | Grand Palladium Punta Cana    |
| The Secret                                  | 10:00am-12:00am                                      | -           | -          | Grand Palladium Palace        |
| <b>Restaurant -Gastronomic Performance-</b> |                                                      |             |            |                               |
| La Petit Chef**                             | Dinner :06:00pm-10:00pm                              | -           | -          | Grand Palladium Select Bávaro |
| <b>Beach Bars</b>                           |                                                      |             |            |                               |
| Butú                                        | 09:00am-06:00pm                                      | -           | -          | Grand Palladium Palace        |
| <b>Cafe</b>                                 |                                                      |             |            |                               |
| Palace Coffee Corner                        | 07:00am-07:00pm                                      | -           | -          | Grand Palladium Palace        |
| <b>Other bars</b>                           |                                                      |             |            |                               |
| Hemingway*                                  | 06:00pm-02:00am                                      | -           | ✓          | Grand Palladium Punta Cana    |
| Habits Healthy Bar**                        | 09:00am-08:00pm                                      | -           | -          | Zentropia Spa                 |
| <b>Sports Bar</b>                           |                                                      |             |            |                               |
| Xtra Time Sports Bar                        | 00:00-00:00                                          | -           | ✓          | Grand Palladium Select Bávaro |
| <b>snack bar</b>                            |                                                      |             |            |                               |
| La Uva Grill Bar                            | 10:00am-05:00pm                                      | -           | -          | Grand Palladium Punta Cana    |

Dinners at the international a la carte restaurants require reservations subject to availability. For groups of 8+ people, contact Public Relations.

Options for dietary restrictions available. Contact Public Relations.

The service of alcoholic beverages to persons under 18 is prohibited.

Las Torres, Behique & Catedral: subject to change according to season.

\*Adults only 18+

\*\*Additional charge

Please check opening days of the a la carte restaurants at the hotel.

### Observations:

 **ROOMS**

**TOTAL:366**

|                                    | Deluxe<br>Garden<br>View | Deluxe<br>Beachside | Deluxe<br>Beachside<br>Panoramic<br>Ocean View | Junior Suite<br>Garden<br>View | Junior Suite<br>Beachside | Junior Suite<br>Beachside<br>Ocean View | Loft Suite<br>Garden<br>View | Loft Suite<br>Beachside | Loft Suite<br>Beachfront<br>Panoramic<br>Ocean View | Junior Suite<br>Swim Up<br>Beachfront |
|------------------------------------|--------------------------|---------------------|------------------------------------------------|--------------------------------|---------------------------|-----------------------------------------|------------------------------|-------------------------|-----------------------------------------------------|---------------------------------------|
| Number of rooms                    | 46                       | 61                  | 7                                              | 100                            | 23                        | 19                                      | 54                           | 6                       | 18                                                  | 32                                    |
| m <sup>2</sup>                     | 34                       | 34                  | 34                                             | 48                             | 48                        | 48                                      | 53                           | 53                      | 53                                                  | 50                                    |
| 2 beds Full Size                   | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| King size bed                      | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | -                       | ✓                                                   | ✓                                     |
| Separate shower                    | -                        | -                   | -                                              | -                              | -                         | ✓                                       | -                            | -                       | -                                                   | -                                     |
| Whirlpool tub with shower          | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | -                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Jacuzzi on the terrace             | -                        | -                   | -                                              | -                              | -                         | ✓                                       | -                            | -                       | -                                                   | -                                     |
| Double sink                        | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Second toilet                      | -                        | -                   | -                                              | -                              | -                         | -                                       | ✓                            | ✓                       | ✓                                                   | -                                     |
| Sofa Bed                           | -                        | -                   | -                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Balcony with furniture             | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | -                                       | ✓                            | ✓                       | ✓                                                   | -                                     |
| Terrace with furniture             | -                        | -                   | -                                              | -                              | -                         | ✓                                       | -                            | -                       | -                                                   | ✓                                     |
| Bathrobe and slippers **           | -                        | ✓                   | ✓                                              | -                              | ✓                         | ✓                                       | -                            | ✓                       | ✓                                                   | ✓                                     |
| Minibar                            | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Flat-screen TV                     | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| USB-Charger                        | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Electronic safe                    | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Iron and ironing board             | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Tea and coffee-making facilities   | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Bathroom amenities                 | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Hair dryer                         | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Wake-up call                       | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Desk                               | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| WIFI                               | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Magnifying mirror                  | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Full length mirror                 | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Scales                             | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Telephone*                         | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Fan                                | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Air conditioning                   | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Black out curtains                 | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Crib**                             | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Two floors                         | -                        | -                   | -                                              | -                              | -                         | -                                       | ✓                            | ✓                       | ✓                                                   | -                                     |
| Room service 24h*                  | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Non smoking                        | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Ground Floor                       | -                        | -                   | -                                              | ✓                              | -                         | ✓                                       | -                            | -                       | -                                                   | ✓                                     |
| Whirlpool preparation ***          | ✓                        | ✓                   | ✓                                              | ✓                              | ✓                         | ✓                                       | ✓                            | ✓                       | ✓                                                   | ✓                                     |
| Sea view                           | -                        | -                   | ✓                                              | -                              | -                         | ✓                                       | -                            | -                       | ✓                                                   | -                                     |
| Garden view                        | ✓                        | -                   | -                                              | ✓                              | -                         | -                                       | ✓                            | -                       | -                                                   | -                                     |
| located a few steps from the beach | -                        | ✓                   | ✓                                              | -                              | ✓                         | ✓                                       | -                            | ✓                       | ✓                                                   | ✓                                     |

\*Extra charge \*\*On request \*\*\*Extra charge & On request.

Loft Suites high floor only.

**Observations:** The safe deposit box is free of charge. All valuables must be kept inside the safe deposit box and kept locked. The hotel is not responsible for valuables outside the safe deposit box. Any damage must be reported to Guest Services. Restrictions apply.

Room Service free of charge from 11:00 am to 10:30 pm.

 **POOLS**

| <b>Name</b>         | <b>Type</b> | <b>Opening hours</b> | <b>Area m2</b> | <b>Depth cm</b> | <b>Location</b> |
|---------------------|-------------|----------------------|----------------|-----------------|-----------------|
| <b>Barahona</b>     | Family      | 09:00am-07:00pm      | 1131           | 135             | Gp Palace       |
| <b>Saona</b>        | Family      | 09:00am-07:00pm      | 1050           | 164             | Gp Punta Cana   |
| <b>The Secret</b>   | Adults      | 10:00am-12:00am      | 778            | 135             | Gp Palace       |
| <b>Samaná</b>       | Family      | 09:00am-07:00pm      | 1161           | 205             | Gp Punta Cana   |
| <b>Aquatic Park</b> | Children    | 09:00am-06:00pm      | 357            | 40              | Gp Punta Cana   |

**Observations:** *The use of glass containers in the pool area is prohibited by law. All food and beverages are served in plastic dishes and glasses. Children must be accompanied by a responsible adult at all times. Personal speakers and hookahs are prohibited.*



**KIDSCLUB**

|                 | <b>Baby Club</b> | <b>Mini Club</b> | <b>Junior Club</b> |
|-----------------|------------------|------------------|--------------------|
| <b>Age</b>      | 1-3              | 4-12             |                    |
| <b>Schedule</b> | 09:00am-05:00pm  | 09:00am-06:00pm  | 04:00pm-12:00am    |
| <b>Location</b> | Gp Punta Cana    | Gp Punta Cana    | Gp Bávaro          |

**Observations:** .

😊 **ENTERTAINMENT**

| <b>Activities</b> |                          | <b>Sport</b> |                   | <b>Facilities</b>  |                          |
|-------------------|--------------------------|--------------|-------------------|--------------------|--------------------------|
| Aerobic           | Darts                    | Ping-pong    | Basketball        | Soccer field 2     | Beach volleyball court 2 |
| Various Games     | Yoga                     | Volleyball   | Football          |                    |                          |
| Crafts            | Children's Entertainment | Tennis       | Archery           | Basketball court 2 | Badminton courts         |
| Night shows       | Diurnal animation        | Paddle       | Badminton         | Archery field      | Paddle court 4           |
| Live Music        |                          | Petanque     | Catamaran         | Tennis courts 5    | Minigolf                 |
|                   |                          | Kajak        | Deep-sea fishing* |                    |                          |
|                   |                          | Diving*      | Waterpolo         |                    |                          |
|                   |                          | Aqua-Volley  | Aqua-Gym          |                    |                          |
|                   |                          | Ping-Pong    |                   |                    |                          |

**Observations:** \*Extra charge  
 \*\*\*Proven experience required



## ZENTROPIA PALLADIUM SPA & WELLNESS

### Facilities

Steam rooms 1

Hot and cold water  
whirlpools 3

Dry and moist sauna

Relaxation area 1

### Services Spa

Beauty

Facial treatments

Lockers

Massages

Body treatments

### Fitness

Gym

Dressing room

**Observations:** SPA services with extra charge. Access to the Spa wet areas have extra charge. Only Adults. Recently Renovated

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